



ZAMBEZI TRUTH

VICTORIA FALLS

ZAMBEZI TRUTH, VICTORIA FALLS – RACK RATES 2020

Rack Rates	High Season 1 Apr - 31 Oct 2020	Low Season 1 Nov - 31 Mar 2020
Per Person	USD 120	USD 95
Child Rate (12-18 years of age)	USD 60	USD 60
Exclusive Use (Max 12 pax per boat)	USD 1200	USD 950

ZAMBEZI ORIGIN & ZAMBEZI TRIBE

	Breakfast Voyage*	Morning Voyage	Sundown Voyage
Pick-Up Time	07h30	10h30	15h30 (Mar – Oct) 16h00 (Nov – Feb)
Voyage Start	08h00	11h00	16h00 (Mar – Oct) 16h30 (Nov – Feb)

* The Breakfast Voyage is only operated with a minimum of 6 pax or as a private experience

Child Policy

Children under 12 years are not permitted. For private charters no children under 6 years.

Includes

After the transfer from your hotel in Victoria Falls to our private jetty, you will embark on a 2.5-hour cruise at either sunrise or sunset. Onboard you will enjoy a sumptuous meze platter and drinks whilst cruising along the Zambezi River.

Excludes River Fees of USD 10 per person.

Exclusive Use

Exclusive use of either Zambezi Truth or Zambezi Origin includes transfers from your hotel in Victoria Falls and a private cruise for 2-and-a-half hours on board our East African styled Dhow. You and your party will be served a sumptuous snack platter curated around your tastes. Have a drink and experience the tranquillity of the Zambezi River and the golden colours of the sky.

Excludes River fees of USD 10 per person.



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Bookings

- info@hideawaysafrica.com +27 (0) 21 671 7729
- All reservations must be received in writing by email
- All reservations are subject to availability, and if necessary, guests will be put on a waiting list on a first come first serve basis
- All provisional reservations and requests are held for 14 days only, before we require a 20% non-refundable deposit to confirm the reservation, otherwise the booking will expire and be released from our reservation system.
- Special dietary requirements to our reservations department at least 5 days prior to the cruise.
- The validity of the rates is as per the Rate Sheets herewith.

Arrival

- Clients are to arrive 15 minutes prior to launch, any guest that has paid and is a no-show will not receive a refund.

Terms of Payment

- A non-refundable deposit amounting to 20% of the total value of the booking is payable within 14 days of confirming the reservation
- Full pre-payment to be received 14 days prior to travel. If payment has not been received, we reserve the right to cancel the reservation and our cancellation policy will apply.
- No Guest may travel unless we have received full pre-payment.
- A 5% surcharge will be levied for any / all payments made by credit card.
- In the event where the reservation is made less than 14 days before arrival, such reservation must be paid immediately upon presentation of invoice.
- Upon payment, a proof of payment with lodge name and invoice number must be submitted to our central reservations (info@hideawaysafrica.com)

Cancellation / Amendment Policy

- Only written cancellations / amendments will be accepted.
- Kindly ensure that acknowledgments of cancellations / amendments are received by reservations. A reservation will be considered amended / cancelled only once reconfirmed by reservations to the Agent / client concerned.
- Cancellation 30+ days prior to launch – no cancellation fees apply.
- Cancellation within 30 days prior to launch will incur a 20% cancellation fee.
- Cancellation within 7 days prior to launch will incur a 50% cancellation fee.
- Cancellation within 24 hours prior to launch / no show will incur a 100% cancellation fee.
- No refunds will be made for no-shows or any unused services due to flight delays, strikes or anything else beyond the control of Hideaways.

Terms and Conditions

- Rates are quoted in USD per person.
- Hideaways reserves the right to amend the quoted tariffs should there be any change in the percentage rate of VAT or any other levy, tax or impost becoming payable.



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Liability

- Hideaways cannot be held liable for any injury, loss of life or damage of any valuables.
- Guests will be asked to sign an indemnity form on arrival