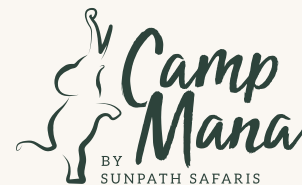


Quick facts and important information



THE CAMP



ACCOMMODATION consists of 8 single/twin/double en suite tents under fly sheets, with large gauze windows. The camp accommodates 12 guests at any one time.



FACILITIES include an en-suite flush toilet and hot shower. A hand basin is provided in the bathroom as well as on the verandah.



ACTIVITIES include game drives, walking safaris, canoeing, fishing, bush breakfasts and lunches. Multi-day excursions to Chitake Springs can be arranged.

Please note that night drives and off-road driving are NOT permitted in Mana Pools. Activities are restricted to the stipulated National Parks hours determined by the time of sunrise & sunset.



MEALS & DRINKS Our rate is fully inclusive of meals and locally available drinks. Premium drinks can be provided on request at an extra charge, but we will require advance notice.



WATER Purified drinking water is provided free of charge. River water is used for showers and laundry.



ELECTRICITY Camp Mana endeavours to be as environmentally sensitive as possible. All tents are supplied with solar lights. The communal lounge area is illuminated with solar lights. For ambience, we also use

paraffin lamps and candlelight in the camp. A central solar powered charging station is provided for guest camera batteries, cell-phones etc. We politely request that guests charge their equipment when the sun is up.



CHILDREN'S POLICY For safety reasons as well as to maintain the ambience of the camp, no children under the age of 12 years are permitted in the camp unless prior arrangement made with management, or camp is booked on an exclusive basis.



PAYMENTS & EXTRAS All payments for extras is to be made in cash in US Dollars. Extras include gratuities, premium drinks and items from our shop.

THE CAMP



THE CAMP MANA SHOP stocks tasteful branded safari items such as safari shirts, safari jackets, safari waist-coats/vests, hats, caps, beanies, gloves, buffs.



OPEN Camp Mana is open during the dry season - from April to November.



TIPPING is not expected but always gratefully received if you are happy with the service. Please always give tips for the camp/lodge staff to the management to be shared out and tip your guide individually. Envelopes are provided in your tents.

Since the issue of tipping-amount is stressful for visitors we suggest the standard industry guideline for tipping is US\$5-10 per person (client) per day for the general Staff (which goes to all staff in camp except the guides) & \$5-10 per person (client) per day for the guide.

TERMS & CONDITIONS

BOOKINGS AND CANCELLATIONS: TERMS AND CONDITIONS

- 1 Bookings can be made either by sending an email to reservations@campmana.com or online using our booking portal. Bookings are only confirmed when a 50% deposit has been received.
- 2 Full payment for all safaris is due **6 weeks before the safari commences**. If the booking is made within 6 weeks of departure, full payment is required on confirmation of the booking.
- 3 A written notice is required if you wish to **cancel your booking**.
More than 6 weeks prior to departure - 30% cancellation fee applies
4 - 6 weeks prior to departure - 50% cancellation fee applies
2 - 4 weeks prior to departure - 75% cancellation fee applies.
Less than 2 weeks prior to departure - 100% cancellation fee applies

No refunds will be given in the case of no-show on due date or when a person leaves the safari before its due end.

- 4 Sunpath Safaris will not be responsible for costs incurred during money transfers - we will require receipt of the complete invoiced amount.